

# Chris' Carpet Care

## Limited One-Year Warranty

Chris' Carpet Care will guarantee for one year from the date of protector application, any carpet/upholstery professionally cleaned and protected by Chris' Carpet Care. If the treated carpet/furniture becomes stained from water-based or oil-based stains occurring during normal household use, and these stains cannot be removed by using the Avenge Cleaning Kit included and following the "Stain Removal Procedures" provided, then Chris' Carpet Care will make a free service call to remove the stain. If the stain is not removable by Chris' Carpet Care, the price you paid for the Protector will be refunded to you. *Upon receipt of reimbursement warranty is null and void.*

**CLEANING KIT:** Includes small scrub brush for hard residue removal, 12 oz. Avenge spot remover, and blotting towel.

### **STAIN REMOVAL PROCEDURES:**

1. Blot away any liquid residues, or scrape off (without damaging carpet/upholstery) any hard residues.
2. *For carpet*, apply Avenge spot remover directly to spotted area, four to five drops per square inch, and blot away with towel. Repeat as necessary.
3. *For upholstery*, apply Avenge to a towel, then blot. (Do not apply to dry-clean only fabrics.)

**IF STAIN PERSISTS:** Call Chris' Carpet Care at 592-7017 for a free, no-charge spotting service call.

**TO QUALIFY:** Keep this warranty certificate along with original sales receipt as proof of purchase, and notify Chris' Carpet Care within five (5) days of spill occurrence.

- EXCLUSIONS:**
1. Normal or general soiling from everyday use.
  2. Carpet/furniture used in rental or commercial facilities.
  3. Stains caused by bleach, corrosives, acne medicine, dyes, inks, abuse, vandalism or disasters such as floods, fire, or other acts of God.
  4. Pet or other stains of a repetitive nature.
  5. Dry-clean only upholstery.

Customer: \_\_\_\_\_ Phone: \_\_\_\_\_

Address: \_\_\_\_\_

Application Date: \_\_\_\_\_ Service Expiration Date: \_\_\_\_\_

Rooms or Areas Protected: \_\_\_\_\_

Pre-Existing Conditions: \_\_\_\_\_

Customer Signature: \_\_\_\_\_ Dealer Signature \_\_\_\_\_

One Year Warranty: \$24.95 plus tax (includes spotting kit)  
Avenge Refill (*keep bottle*): \$6.95 plus tax  
New 12 oz bottle Avenge: \$9.50 plus tax